



Web Accessibility Statement

Surf Life Saving NSW



Accessibility statement

This document was created from an accessible Microsoft Word template using accessible content principles and then converted to PDF. The document was checked for accessibility and is verified as being accessible to users of assistive technology. If you experience any issues accessing the content contained within this document or have some usability feedback you would like to share, please contact the authors at Media Access Australia by phone on (02) 9212 6242 or by email on info@digitalaccessibilityservices.org.au.

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NOTE TO Surf Lifesaving NSW: The content of the ‘website accessibility statement’ has been prepared with specific context to the Surf Life Saving NSW website. It is Media Access Australia’s recommendation that this information replace the current ‘Accessibility’ page content in the UAT environment prior to go live.

Access to a website accessibility statement is expected to be placed in the site footer as it directly relates to how website users navigate and use the website if they have particular disabilities. Any ‘physical’ accessibility information could also be linked from this page if required.

Website accessibility

Accessibility and useability have been key elements in the formation of the Surf Life Saving NSW website. As such, this website strives to achieve a web accessibility compliance level of [Web Content Accessibility Guidelines \(WCAG\) 2.0](#) [external site] Level AA in accordance with the [recommendations of the Australian Human Rights Commission](#) [external site]. We are committed to providing a website and online information that are accessible to the widest possible audience, regardless of location, technology or ability.

To demonstrate our commitment, we sought expert, independent accessibility testing by the [Digital Accessibility Services](#) [external site] team at Media Access Australia, who has assessed the website against Level A and Level AA of WCAG 2.0, an international benchmark developed by the World Wide Web Consortium (W3C).

Rigorous compliance testing was conducted in a single round and in accordance with the [Web Content Accessibility Guidelines Evaluation Methodology \(WCAG-EM\)](#) [external site].

Known limitations

Below is a breakdown of website limitations found during the assessment which may prohibit visitors from successfully navigating or using the site. We are working on addressing all limitations to ensure an accessible experience for all.

Provide text alternatives for non-text content

There may be instances of redundant or non-descriptive alternative text on some of the images on the website.

Create content that can be presented in different ways, including by assistive technologies, without losing meaning

Heading levels may be skipped on some of the webpages, which may cause difficulty for screen reader users when navigating via this method.

Make it easier for users to see and hear content

A few elements of the site may be difficult for people with low vision to make out, particularly concerning the combinations of red and off-white and blue and off-white. The combination of the



surf lifesaving brand red and yellow used together also does not meet minimum contrast requirements.

Make all functionality available by keyboard

Expandable navigation menus were not navigable via keyboard at the time of assessment. When the site is zoomed and the main menu changes display to a 'hamburger', access can only be made via the mouse.

Help users navigate and find content

Skip-to-main-content links were found on each page but did not function correctly when selected. Also, a search function and sitemap were not present on the site when tested.

Make text that is readable and understandable

The presence of foreign language content may not be announced by screen readers at all, or if announced, may not be announced with the correct accent.

Help users avoid and correct mistakes

Form fields that are required to complete a form may not be marked as 'required'. Error messages when searching or filtering content may not adequately explain the number or presence of results.

Maximise compatibility with current and future user tools

The name, role and status of some buttons and controls may not be sufficiently described to screen reader users when interacting with these.

Mobile devices

This website has not been tested on iOS and Android devices therefore functionality may alter from the desktop experience and limitations listed herein.

PDF documents

The website contains a number of PDF document. Surf Life Saving NSW is aware that some are not optimised for use by people with vision impairments or screen reader users. Surf Life Saving NSW is working to improve accessibility of PDF content on the website.

Media player

Surf Life Saving NSW currently use YouTube to present videos. There are [some known limitations with the YouTube media player](#). Please see [Known Limitations](#) for any audiovisual content accessibility issues discovered.

About this website

The Surf Life Saving NSW strives to achieve conformance with WCAG 2.0 Level AA and in doing so, has been optimised to be inclusive as possible. The website and its content are constantly evolving and efforts are made to ensure usability across all aspects of the site. If you have accessibility issues, please contact us on phone 02 9471 8000 or contact us via our web form.

Information for developers of how people with disabilities navigate websites using assistive technology can be found on the [Access iQ](#) website [external site]. For people with disabilities,



information on inbuilt computer [desktop accessibility features](#) [external site] and [assistive technology](#) [external site] can be found on the Media Access Australia website.

