

Circular 3716

06 June 2022

2022 Radio Maintenance and Programming

Attention: Branch Presidents, Branch Directors of Lifesaving, Club Captains

Contact: Andrew Ugarte. Communications Systems Manager
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Radio Maintenance

Club radios are required to undergo preventative maintenance inspections every two years. Clubs are responsible for ensuring all radios operate at optimum performance. It is important each radio is examined prior to the commencement of the season so that patrols have operable equipment. All radios will be closely examined during Gear Inspections and those deemed inoperable will need to be sent to a service agent and therefore may not be available for the commencement of the 2022-23 season.

All branch support operations radios must be serviced annually as these radios include all eleven branches, ESO channels and added features.

It is also a requirement for clubs and branches to comply with all manufacturer's directions to maintain radio warranty.

Radio Re-Programming

As there are no new digital networks entering service during the 2022 off-season, there is no requirement for re-programming of radios if they contain the radio profiles from last season.

- All club and branch radios must be programmed with the latest DMR protocols, feature activations and Branch networks.
- Where the Service agent finds an out-of-date profile on a radio during the maintenance process, they will be updated and incur the programming charge as per costs below.

Purchasing new Radios

Due to a number of challenges arising in the last 12 months. The Telecommunications Authority has notified SLSNSW that transition to the PSN; the Government's Public Safety (Radio) Network has been delayed until at least 2025. SLSNSW are currently working with NSW Government agencies to ensure the best, most robust radio network for all NSW Clubs and Branches.

Given the expected significant changes to radio equipment and the varied network platforms available across the state, a separate document will be released in the coming weeks detailing new radio purchase options.

As with any device or network matters, do not hesitate to contact Andrew Ugarte at SLSNSW to discuss issues or options with your radio communications.

Approved Service Agents

Company	Service	Programming
Karera Unit 2, 49 Gavenlock Rd Tuggerah NSW 2259 4355 1599 (On Line tracking of radios) sales@karera.com	\$65.00	If Serviced: No Charge Programming Only: \$20.00
Digicom Wireless Communications 14 Depot Road Mortdale NSW 2223 1300 398 221 sales@digicomwireless.com.au	\$57.50	\$25.00
GenCom 180 Hannell St Wickham NSW 2293 4920 3333 sales@gencom.com.au	\$60.00	\$25.00
Jet Rescue 75 Montague St North Wollongong, NSW 2500 0411 102 033 saver@jetrescue.com	\$60.00	\$20.00
Radio Industries 1/10 Alliance Ave Morisset, NSW 2264 1300 266 682 jim.y@radioindustries.com.au	\$62.50	\$30.00

NOTE

- Prices are ex GST
- Service assessment covers spec check of the radio, minor alignments and a clean
- Prices do not include of parts or labor should repairs to radios be necessary
- Prices do not include return freight charges