

SLS Platforms Overview

August 2020

SLSNSW Website

Regularly visit the SLSNSW website to keep up to date with the latest news and events relevant to your club, download SLSNSW specific resources for club management teams, as well as learn more about SLSNSW community programs and partners. This is a public facing website that many local community members, commercial course participants and potential sponsors often visit when exploring how they can get involved in or partner with SLS in NSW. SLSNSW Website

SLSA Members Area

All members visit the SLSA Members Area to view, renew or update their membership details, view their patrol and SLS award details, register their interest or attendance for assessment events, access internal SLS documents and training resources and the eLearning portal. A member's unique SLS Members Area login details are also used to access SLS mobile applications relevant to their roles within a club.

SLSA Members Area SLS Members Area User Guide

SurfGuard

SurfGuard is the SLSA membership database. Club management team members and officers assigned access to SurfGuard may run regular reports on members to monitor compliance, assign members to patrols and training squads, as well as administer member and club details. Officer positions and awards within SurfGuard determine who receives role-specific email communications from SLSA, SLSNSW and SLSNSW Branches and access to certain apps. It is important to ensure all details are accurate and up to date as they link to other SLS platforms and are included in reports that form the basis of many decisions made by club management team members.

<u>SurfGuard</u>

SLSA Operations App

The SLSA Operations app helps patrol captains and vice captains record statistics, manage member hours on patrol, monitor and manage a beach according to the lifesaving standard operating procedures. It also reduces their administrative burden with automation and uses the data they enter to update the beach patrol status and surf conditions on the BeachSafe website. Patrol Captains and members use this app to sign in and out of a patrol, complete relevant patrol logs, as well as update the status of patrol team members and patrol equipment.

SLSA Operations App SLSA Operations App User Guide

SLSA Beachsafe Website and App

The SLS Beachsafe website/app is where members of the public are recommended to go to view the status of any beaches they intend to visit. In addition to a beach's patrol status it includes information about the weather forecast, surf conditions, beach hazards and community facilities. This information is regularly updated and uses real-time data feeds from the NSW SurfCom Operations Centre, SLSA Operations app and the National Bureau of Meteorology (BOM).

SLSA Beachsafe website and app

SLSNSW Brand Centre

Online marketing and brand management is constantly evolving and the SLSNSW team are available to help you maintain a consistently professional and inviting online presence. Club management team members may access and use the SLSNSW Brand Centre to create top quality and easily customised recruitment and promotional resources.

SLSNSW Brand Centre

SLSA Publications App

The SLSA Publications app allows members to always have access to the latest version of various SLS publications in an easy to view format and while on the go. For example, the SLSA Public Safety and Aquatic Rescue training manual and the SLSA Surf Sports Manual. The mobile application format of these publications include more engaging features such as interactive images, videos, bookmarking, collated highlights, quick searches and update notifications. Once accessed, the publications are available within the app on or offline.

Apple App Store Google Play Store

SLS eLearning Platform

The SLS eLearning platform is an online learning management system for members to complete online learning and theory assessment components of SLS courses that may be monitored by club chief training officers and other education team members with admin access. It is linked to SurfGuard and the SLSA Assessing app to help reduce and automate the administrative requirements for training and assessing. Members may also use the eLearning platform to enrol in assessment events at your club and other surf lifesaving clubs within Australia.

SLS eLearning Platform

SLS eLearning Platform User Guide

SLSA Learning App

The SLSA Learning app is a quick and easy way to access the SLSA eLearning platform from any mobile device while on the go and connected to the internet. It is available to download from both the Apple App Store and Google Play store. Members enter their unique SLSA Members Area login details to access eLearning platform just like on their Desktop.

Apple App Store

Google Play Store

SLSA Assessing App

The SLSA Assessing app allows assessors, endorsed assessors and endorsed delegates to create and mark assessment activities without the burden of paperwork. Furthermore, it reduces the administrative requirements for assessors and administrators as it automatically links with the SLS eLearning platform and SurfGuard, carrying results across.

Apple App Store

Google Play Store

SLSA Assessing App User Guide

Sport Event Management System (SEMS)

SEMS is the current SLSA event management system available to run and manage SLS surf sports events. In addition to helping clubs manage, administer and report on event details, it supports digital data entry on event days with development progressing to enable the electronic tracking of competitors and several new features. SEMS provides reporting functionality, will be capable of improving event safety through new developments, and will provide both surf sports officers and competitors to have their results made available faster across a user friendly platform. SEMS also links to SurfGuard to identify if competitors have met their entry requirements.

<u>SEMS</u>

SEMS User Guide

Carnival Manager

Carnival Manager is an event management system that is used to run SLS surf sports carnivals. The system allows club surf sport officers and administrators to enter event details and parameters such as competition entry requirements. It helps officials enter event data on the day of the carnival and helps club management teams run carnival reports to determine competition results, point scores, and other event details. Carnival Manager also links to SurfGuard to access the national membership database.

Carnival Manager

Carnival Manager User Guide

SLS Payment Gateway

The SLS Payment Gateway is an option available for SLS clubs or branches to accept credit card payments for goods and services via a digital device such as a computer instead of an EFPTPOS machine.

SLS Payment Gateway

SLS Payment Gateway User Guide

SLSA Online Store

This online store is where members can purchase SLSA's official branded merchandise, publications and other surf lifesaving related resources. Club management team members with admin access may also purchase patrol equipment and other items in bulk for their club members, such as single-use access codes for publications within the SLSA Publications app.

SLSA Online Store

SLSA IT Helpdesk

Regularly visit the SLSA IT Helpdesk to keep up to date with new features added to SLS online platforms as well as the latest versions of their training resources which are frequently updated.

Remember to refer to the SLSA IT Helpdesk to log a support ticket for personalised technical support or to provide suggestions for future enhancements to SLSA online platforms.

SLSA IT Helpdesk

SLSA IT Helpdesk Support Ticket