

To: All Clubs and Branches

From: Member Training & Education Team

Date: 8 July 2021

Subject: SLSA eLearning downtime

SLSA are currently working with training partner, etrainu to bring a new round of enhancements to the LMS.

Some of these enhancements include:

- Moving SLSA to their own LMS instance which will allow increased service speed, less/next to no downtime, and no major upgrades scheduled during the Surf Season
- New reports such as a summary option for all reports, and a new event report for SLSA Services

With this upgrade, there will be a short downtime where you **will not have access to complete your training.** This downtime will be from **8am Tuesday 13th July through until 8am Wednesday 14th of July.**

Other important notes:

- During the downtime, the LMS will not be accessible.
- No events will be held during this time.
- All training you have previously completed will be carried across, providing you complete it by midnight Monday 12th July.
- From 8am Wednesday 14th July, you will be able to log into the LMS as normal through your members area.

If you have any questions or concerns, please contact <u>education@slsa.asn.au</u>.