

# CASE STUDY (3)



## Course Details

Broulee Surfers SLSC (Far South Coast Branch)  
Surf Rescue Certificate

## Course Delivery Dates

22 October 2023 - 14 November 2023

## Timeframe - Approval process



SurfGuard award allocated to participants within three weeks of course completion.

# 4

Number of Assessors

# 2

Number of Trainers

# 13

Number of Participants

## From the club's perspective

### Jenny Taylor, Chief Training Officer

- The App is a great idea, but it could be more streamlined, particularly the online enrolment and sign-in process.
- The Assessment Portfolios could be embedded within the app or perhaps a one (1) page only form that is signed by the Assessors and uploaded.
- Make more courses available in the Assessing app.

## KEY LEARNINGS

### What did we learn from this pilot testing?

- Online Enrolment Form emails  
Providing separate hyperlinks within the online enrolment form emails to ensure participants can access and complete the form.  
Supporting clubs to understand the difference between enrolling into the actual course and completing the online enrolment form..
- Assessment Portfolios  
Clarifying the different options available to provide portfolios within the Assessing app – reference as hard copies sent to branch, share drive link or traditional upload method.