

# CASE STUDY (4)



## Course Details

Wauchope Bonny Hills SLSC (Mid North Coast)  
Surf Rescue Certificate

## Course Delivery Dates

29 October 2023 - 15 November 2023

## Timeframe - Approval process



SurfGuard award allocated to participants within three weeks of course completion.

# 1

**Number of Assessors**

# 1

**Number of Trainers**

# 4

**Number of Participants**

## From the club's perspective

### Peter Daniels, Chief Training Officer

- The App is a great idea. Our club is keen to continue using the App with some refinements including the online enrolment and sign-in functionality.
- A separate notification sent to a nominated Assessor at the completion of the course requiring them to mark the course as complete
- A one page only form that is signed by the Assessors and uploaded replacing the need to upload Assessment Portfolios.
- Streamline the process of re-enrolling members who have partially completed a course.
- Participant evaluation forms within the app to be promoted better.
- Filter the view of the courses the view of courses with 'My Branch' to easily scroll through to find an event.
- Get more courses onto the Assessing app.

## KEY LEARNINGS

### What did we learn from this pilot testing?

- Provide clubs with learning resources around the app's features and functionalities.
- Review and refine the online enrolment and Sign-in functions order to identify more efficiencies in the course administration process
- Assessment Portfolios - clarifying the options available to provide the portfolios - storage location of hard copies, share drive link or traditional upload method.
- Promoting the completion of the participant evaluation form.



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