

Circular 389

23 June 2025

2025/26 Radio Maintenance and Programming

Attention: Branch Presidents, Branch Directors of Lifesaving, Club Presidents, Club Captains and Gear Stewards

Contact: Andrew McKellar | Communications Systems | amckellar@surflifesaving.com.au

Radio Maintenance

Club radios are required to undergo preventative maintenance every two years. It is important that each radio is examined prior to the commencement of the season so that patrols have operable equipment. Clubs are responsible for ensuring all radios operate at optimum performance and will be closely examined during Gear Inspections as part of the annual SLSNSW compliance requirements. Radios that do not satisfy the inspection process will be pulled from service and will need to be sent to a service agent before being allowed to be utilized for operations. Regular servicing is also required to maintain the manufacturer's warranty. All Branch Rescue Service radios must be serviced annually.

Radio Re-Programming

As detailed in earlier correspondence, there have been minor upgrades to the SLSNSW Radio Network including

- Installation of new repeaters at:
 - Wattamolla in the Sydney Royal National Park
 - Garie Surf Club in the Sydney Royal National Park

As a result of these network upgrades, only Sydney and Illawarra clubs and all Branches Rescue Services radio equipment will need to reprogram their radios prior to the commencement of next season:

- All Rescue Services radios in the State will need to be programmed to a BRANCH profile, defaulting to the nearest repeater and will include all repeaters within its branch.
- All radios in the following branches will require reprogramming:
 - Sydney Branch
 - Illawarra Branch

A list of service agents can be found at the end of this document – Appendix 1: Endorsed Service Agents. These service agents are qualified to undertake basic maintenance and the re-programming of radios.

PLEASE NOTE: SLSNSW will pay all re-programming costs only for areas that this has been outlined in this Circular. Clubs and Branches are liable for any additional service, maintenance, parts and freight costs.

Appendix 1: Endorsed Service Agents

Company	Program & Service
Karera Unit 2, 49 Gavenlock Rd Tuggerah NSW 2259 1 300 425 905 sales@karera.com	\$75.00 Profile only is free
GenCom 60/7-9 Percy Street Auburn NSW 2144 02 9790 6305 sales@gencom.com.au	\$85.00 \$25.00 program only
Jet Rescue PO Box 110 Binalong NSW 2584 0411 102 033 saver@jetrescue.com	\$60.00 \$20.00 program only
Radio Industries 1/10 Alliance Ave Morisset, NSW 2264 1300 266 682 sales@radioindustries.com.au	\$145 p/hr \$30 Program only
Mastercom 136 Railway Pde Granville NSW 2142 02 8821 9555 Sales: robert.glover@mastercom.com.au Service: juanita.james@mastercom.com.au	\$35.00 program only Bulk Programming \$175.00