



# Circular 3957

Released 20/05/2026

## 2026 Radio Maintenance, Programming and Purchasing

**Attention:** Branch Presidents, Branch DoLs, Branch Admins, Club Captains, Club DoLs.  
**Actioned by:** Matthew Ingersole | Chief Information Officer  
**Date:** 20/05/2026  
**Contact:** Andrew McKellar | Communications Systems | [amckellar@surflifesaving.com.au](mailto:amckellar@surflifesaving.com.au)

### Radio Maintenance

Club radios are required to undergo preventive maintenance every 2 years to ensure operability. Clubs are responsible for ensuring all radios are fit for purpose and are rigorously tested during gear inspections.

Radios that do not meet minimum standards are to be removed from service and sent to a service agent before being used again for operations. All branch rescue services radios must be serviced annually.

### Radio Reprogramming

As detailed in earlier correspondence, significant upgrades have recently been made to the SLSNSW Radio Network. These upgrades include the digitisation of the South Coast and Far South Coast Branches, as well as the migration of the following channels to new frequencies and digital formats:

- Incident Channel 1
- Patrol Channel 2
- Training Channel 58
- Training Channel 66
- Training Channel 67
- Training Channel 68

As a result of these network upgrades and frequency changes, every radio across the state will need to be reprogrammed.

SLSNSW is currently coordinating with authorised radio suppliers to reprogram all radios using an all-of-state approach, rather than having clubs arrange this individually. SLSNSW will cover only the cost of radio reprogramming.



Any radios that fail the programmed maintenance inspection or require additional servicing, maintenance, parts, or freight will be the responsibility of the club, branch, or equipment owner. Karera Communications will manage reprogramming from the Far North Coast to Central Coast, Gencom CSE will manage reprogramming of Sydney Northern Beaches and Sydney while Jet Rescue will manage reprogramming from Illawarra to the Far South Coast.

Each supplier will attend a designated location at each branch on a nominated date to be advised. Clubs will be able to have approximately three radios reprogrammed on the day, with the remaining radios taken away for reprogramming and subsequently returned to the club via mail or alternative arrangements, specific details will be communicated with each branch shortly.

All contractors and suppliers listed on the final page are qualified to undertake basic maintenance and radio reprogramming, if needed outside the reprogramming project.

**Please note:** SLSNSW will pay only reprogramming costs. Clubs and branches are responsible for any additional service, maintenance, parts, or freight costs.

## Purchasing New Radios

As Surf Life Saving NSW prepares for the transition from our Coastal Radio Network (CRN) to the Public Safety Network (PSN), we continue to work with the government to ensure the transfer is seamless, provides greater network coverage, and improves service reliability.

As such, we expect the transition to be some years away, and to that end, SLSNSW continues to upgrade its current network with significant works now and in the immediate future.

As part of that process, SLSNSW has conducted extensive research on radio options, and the only radios approved for purchase from the release of this circular are the Tait TP9755 DMR wideband portable radio and TM9755 wideband mobile radio.

This document sets out the approved suppliers of this Tait model portable radio and indicative prices. The prices quoted by the two authorised suppliers are valid until 30th of September 2026. The Tait TP9755 & TM9755 are wideband radios (380 MHz – 520 MHz). They are capable of all SLSNSW DMR channels, including the NSAIR channel for communication with external Emergency Services and Aircraft.

If any clubs or services are interested in purchasing these radios, contact the authorised dealer of their choice.

#### NOTE

- All prices are ex GST.
- Service assessment covers spec check of the radio, minor alignments and a clean.
- Prices do not include parts or labour if repair to radios is necessary.
- Prices do not include return freight charges.

#### Tait TP9755 Wideband DMR radio



**Black - \$1225 + GST**

**Orange, Red, Hi-vis Green, Yellow - \$1255 + GST**

#### FEATURES

- Size: 45 x 65 x 145 mm
- Weight: 382g
- Battery Life: 20 hours
- IP Rating: IP68
- DMR capable
- Built-in GPS Receiver/Antenna for SOC monitoring



## Tait TM9755 Wideband DMR radio



**Black - \$1220 + GST**

### FEATURES

- Size: 175 x 160 x 52 mm
- Power Supply: 10.8–16VDC vehicle/base power
- IP Rating: IP54
- DMR capable
- Internal and external GNSS options available for SOC/location monitoring

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Karera - Sale, Programming and Service  
Unit 2, 49 Gavenlock Rd  
Tuggerah NSW 2259  
1300 425 905  
[sales@karera.com](mailto:sales@karera.com)

GenCom - Sale, Programming and Service  
60/7-9 Percy Street  
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