

Memorandum

To:	Club and Branch Executive Committee Members
From:	Elissa Hancock, President SLSNSW
Date:	4 June 2026
Pages:	2 pages
Subject:	Have your say this off-season: upcoming opportunities to shape our future

This off-season, we are undertaking a number of initiatives in partnership with external organisations focused on strengthening how we support clubs, branches and our volunteers into the future.

We know that despite this being the off-season, it is still a busy time for many, and that members are often asked to contribute to different pieces of work. At the same time, it's critical that what we do next is shaped by real member experience.

We want to be upfront that there will be a number of opportunities to share your feedback in surveys over the next two months. Each of these has a clear purpose, and together they help us build a more complete picture of how Surf Life Saving NSW is working for members and where we can improve.

You are welcome to participate in any or all of these, depending on what feels most relevant to you and your role.

1. Leadership Pathways & Inclusion

Partner: Equity Institute

Survey Date: Tomorrow (Friday 5 June, 2026)

We are exploring how accessible leadership roles feel in practice and whether members feel confident that behaviour that does not align with our Code of Conduct would be addressed appropriately.

This survey will be shared tomorrow.

2. Understanding the broader value of Surf Life Saving

Partner: Deloitte Access Economics

Survey Date: Mid-June 2026

We are seeking to better understand the broader value and impact of Surf Life Saving NSW – including the contribution members make to their communities, and the benefits they gain through their involvement.

3. Strengthening how we support clubs and leaders

Partner: TBC

Survey Date: July 2026

We are exploring how roles, responsibilities and services are structured across clubs, branches and SLSNSW, with a focus on improving consistency, reducing duplication and supporting more sustainable ways of working.

Your choice to participate

We recognise the importance of managing survey fatigue and respecting your time.

You will have the option to opt out at the point of receiving each individual invitation, where more information will be provided on the purpose and intended outcomes of that specific piece of work.

You can also choose to [opt out of one or more of these consultations now](#).

Thank you

This work is an important part of delivering on our strategic priorities to improve member experience, strengthen leadership culture, reduce duplication and support more sustainable volunteer models.

Thank you, as always, for your ongoing support and contributions.