

Active Kids Voucher Usage

NSW Active and Creative Kids vouchers are offered on a means-tested basis and eligible families can receive two \$50 vouchers per school aged child per year.

Clubs wishing to participate in the Active Kids Program will need to manually redeem vouchers. We understand that this impacts the administrative requirements on clubs, and some clubs may choose not to accept Active Kids vouchers and encourage members to use these for another sport or activity.

There are two ways which clubs can offer Active Kids vouchers going forward:

1. Clubs can **update their price list** to include options for use and non-use of Active Kids vouchers. This would need to be applied to any individual membership option (both joining and renewing) for under 18 years of age. Members would join and pay online, their membership would be pending whilst clubs follow up and obtain their Active Kids voucher number, clubs would manually redeem the voucher, their pending membership would then be approved.
2. Clubs do not offer Active Kids via the online join/renewal platform, and any members who wish to join using an Active Kids voucher would need to **join and pay manually** either at a club face to face sign up day, with the club secretary or registrar. This would be done via a paper membership form and the voucher redemption and membership payment at the same time.

We understand that these options are not ideal and create an additional administrative burden on clubs. We have worked closely with SLSA and Services NSW to find alternative solutions and with the changes to the platforms, the above options are the best available. We hope clubs can continue to offer Active Kids voucher redemption for those families in need.

A reminder that **clubs must register for the Active and Creative Kids Voucher Program**. Each club needs an individual to register on behalf of the club, and they must have completed the OCG Child Safe Sport eLearning module and use personal identity documents for verification. Information and guides to this process can be found on the [Services NSW website](#)

Please do not hesitate to contact the Membership Team for support or information in regard to the Active Kids Program memberservices@surflifesaving.com.au or 9471 8000.

Helpful Links

Changing your club price list:

<https://www.manula.com/manuals/slsa/surfquard/1/en/topic/5-9-price-list>

Manual redemption of voucher steps

1. Using a smartphone or tablet to scan and accept vouchers through the Service NSW Business Bureau app. Multiple devices can be used by providers.
2. Manually entering the voucher code that appears below the QR code on the digital or printed voucher using the Service NSW Business Bureau app on a smart device.