



Circular 3967

27 July 2026

2026 Radio Programming Update

Attention: Branch Presidents, Branch DoLs, Branch Admins, Club Captains, Club DoLs.

Contact: Andrew McKellar | Communications Systems | amckellar@surflifesaving.com.au

Radio Reprogramming

The new statewide radio profile is nearing completion and will soon be installed across all SLSNSW radio equipment. Reprogramming will be undertaken by three SLSNSW-authorized radio contractors: Karera Communications, Gen Com Communications and Jet Rescue. Each contractor will complete the programming for the clubs and branches allocated to them, as outlined below.

Karera Communication

Karera Communications will program all radio equipment for the following branches:

- Far North Coast
- North Coast
- Mid North Coast
- Lower North Coast
- Hunter
- Central Coast

To facilitate this process, clubs are requested to retain **three (3) portable radios** for operational use and send all remaining portable radios to:

Karera Communications

Unit 2, 49 Gavenlock Road
Tuggerah NSW 2259

Please ensure each radio is clearly labelled with its radio alias (e.g. **Cudgen 1**) before dispatch.

Once the radios have been programmed, Karera Communications will return them to each club. At that time, the three portable radios retained by the club will be programmed on site. Branch portable radios that can be temporarily spared for operational purposes should also be sent to Karera as part of this process.

Programming of vehicle-mounted radios, along with any portable radios that were not sent to Karera, will be completed when Karera Communications attends each branch to return the programmed radios.

If any radios require Preventative Maintenance Inspections (PMIs) or repairs, please provide details of the required work, including any relevant billing instructions, when the radios are sent.

Gen Com Communications

Will be undertaking the programming of all radio equipment in the following Branches;

- Sydney Northern Beaches
- Sydney

Sydney Northern Beaches

Clubs, please contact Belinda at the Branch office as she will be coordinating this between all Clubs and Gen Com.

Please make sure each individual radio is labelled with its Clubs name and radio alias, i.e. Manly and Manly 1 .

Sydney Branch

Gen Com would like to undertake the programming in a single location at each end of Sydney Branch. Sydney Branch Office will be the coordination point for the Eastern Beaches clubs and Rescue Services. Elouera will be the Bate Bay, RNP & Rescue Services (Sutherland) location. Surf Rescue 30 equipment will be undertaken at their base.

Clubs & Rescue Services can retain 3 radios for call out capability. Please bring all other equipment to Sydney Branch offices as soon as practical for the Eastern Beaches clubs. Royal National Park and Bate Bay clubs to Elouera in the South.

Gen Com anticipates the programming will take 2, possibly 3 days at each location due to the number of radios. Clubs and Rescue Services can bring their 3 remain radios on the 2nd or 3rd day when collecting the bulk of the equipment that has already been done. If they bring the remaining 3 radios they will be done by Gen Com and site and can be collected at your leisure. If not done on site, Gen Com will take them back to their workshop and then return them to individual clubs. Additionally, they can choose to send the 3 remaining radios to Gen Com whose address will be in the circular / memo.

Freight cost will need to be met by clubs or Branch. SLSNSW are only paying for the reprogramming.

Gen Com will coordinate dates with each respective Branch.

Jet Rescue

Jet Rescue will undertake the programming of all radio equipment for the following branches:

- Illawarra
- South Coast
- Far South Coast

Gerald has indicated that programming will commence in the Far South Coast, followed by South Coast and then Illawarra. Far South Coast has already provided club contacts. Gerald will contact South Coast and Illawarra branches to confirm scheduling. It is anticipated that Gerald will attend each club and branch location on nominated dates, with all radios to be programmed during those visits.

Any radios that fail the programmed maintenance inspection, or require additional servicing, maintenance, parts or freight, will remain the responsibility of the relevant club, branch or equipment owner.

All contractors and suppliers listed on the final page are qualified to undertake basic maintenance and radio reprogramming if required outside the statewide reprogramming project.

Please note: SLSNSW will cover reprogramming costs only. Clubs and branches are responsible for any additional servicing, maintenance, parts or freight costs.



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Karera Sale, Programming and Service

Unit 2, 49 Gavenlock Rd
Tuggerah NSW 2259
1300 425 905

sales@karera.com

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