



Interim Patrol App: 2026/27 season update

What is happening

From the start of the season, you will use a new app to run your patrols.

Why

The straight answer is that the current app has not been good enough. Sign-on problems, slowness, and patrol logs that did not always save. You told us, and you were right. Rather than keep patching a ten-year-old app, we have built one around how a patrol actually runs and around the exact points where the old one let you down.

What you will notice

- It opens in your phone's browser. There is nothing to download, nothing to install, and no updates to chase.
- You sign in with your usual Members Area login.
- Signing a patrol on takes four taps. No typing.
- Your roster is already there. One tap marks everyone on, then you fix the exceptions.
- Signing off is quick.

Put simply: quicker to sign on, harder to lose your work, and simpler to run.

Will I lose my patrol log?

This is the one we have worked hardest on, because it is the failure that hurt most. Everything you record is saved on your phone as it happens and then sent. If you drop out of mobile signal, or a send does not get through, your work is held and sent again once the connection comes back. Losing a patrol log should become a rare event rather than something you plan around.

What it covers

Sign-on and sign-off, your roster and attendance, patrol stats and rescues, incidents, the Surf Risk Rating, powercraft checks, and gear checks, plus keeping SurfCom up to date on your patrol and asset status.

When

The App will be ready before the season starts and we will communicate with you closer to the time about exactly when to switch.

Do I need training?

There is no course to complete and nothing to do in advance. You will get short how-to guides and a walkthrough video before the season. The app is built to be picked up in a single patrol, so the orientation is about confidence, not learning a system.

What if something goes wrong on patrol?

Report it from inside the app. It sends the problem to the SLSA Help Desk with the technical detail already attached, so you do not have to explain what happened or make it happen again. If you would rather use the channel you use today, that still works.

What is not changing

Radio stays your primary channel for talking to SurfCom in real time, exactly as it is now. Support works the way it does today. You keep the same Members Area login.



SURF LIFE SAVING
NEW SOUTH WALES

Why an interim app?

Because a patrol app you can rely on this season should not wait for the bigger project. This updated interim App covers the core of what a patrol does, and does it properly, while a new national system is developed for 2027/28.